Graphical Header: TE Information Solutions

Mailbox: TE Help Desk Communication

Subject: Please Delay Downloading the New Mac OS

Distribution: All Mac Users

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| TEIS banner |

Distribution: All TE Employees using Mac Devices

Although we typically have to ask our Mac users to wait a few days while we test the upgrade and make necessary adjustments, we are excited to present “day of release” upgrade availability for El Capitan.

Apple will be releasing OS X 10.11 (El Capitan) today - Wednesday, September 30. ***Before you upgrade, be sure to read some important instructions posted on the*** [***Apple Repository***](http://applerepository.tycoelectronics.com/Upgrade-to-ElCapitan/ElCapitan-Upgrade-Quickstart.pdf)***.***

As the Mac depends on third party software to log you into the TE network, the version installed on your Mac must be updated for compatibility with El Capitan. ***Without a compatible version, you will be unable to log into your Mac while on the TE Network.*** Following the above instructions will help you avoid disruption and provide a better overall upgrade experience.

To stay informed about Mac technologies at TE, please join the Mac@Work community.

If you have any questions regarding this outage, please contact your local [Help Desk](http://myhelpdesk.tycoelectronics.com/map.aspx).

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